agriculture, land reform & rural development
Department:
Agriculture, Land Reform and Rural Development
REPUBLIC OF SOUTH AFRICA

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COMMISSION ON RESTITUTION OF LAND RIGHTS UPDATES BENEFICIARIES ON PAYMENT DELAYS

The Commission on Restitution of Land Rights (CRLR) wishes to re-assure all beneficiaries and stakeholders that delays in processing settlement payments are being attended to in line with efforts to ensure a speedy return to regular transfers of funds to claimants. These delays stem from necessary changes to the payment system, aimed at enhancing security and ensuring the integrity of funds transferred to rightful claimants.

Previously, settlement payments were processed using a bulk payment system through electronic transfers via the CRLR's banking partner. However, owing to concerns raised by auditors and stakeholders regarding potential risks, this bulk payment system has been suspended. As a result, the CRLR has reverted to making individual payments through the Government's Basic Accounting System (BAS).

What does this mean for claimants?

Claimants are now required to complete new entity forms, which must be verified by the banks where their accounts are held. While this process introduces additional security measures to minimise the risk of fraud and ensure proper control, it will also result in longer processing times for payments.

Next steps: Developing a new payment system.

The Commission is actively working with National Treasury to develop a new payment system that will not only fast-track payments but also significantly reduce the risk of fraud and corruption. This new system will include additional controls, ensuring that the correct person receives the correct amount in the correct bank account.

We understand that these delays may cause frustration, and we ask for your patience as we implement these improvements. The safety and security of your funds are our top priorities, and we are doing everything possible to ensure timely and accurate payments. The CRLR is committed to a speedy resolution of these challenges and will provide regular updated information on the process.

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